



BHA Technology Office Hours

January 10th, 2024

THIS MEETING WILL BE RECORDED



COLORADO
Behavioral Health
Administration

Did you know?

A snowflake consistently has 6 sides



The month of January was named for the Roman god Janus. Janus had two heads, symbolizing one head looking backward and one looking forward

January originally had 30 days, until Julius Caesar added the 31st day



January is considered the coldest month of the year in the Northern Hemisphere and the warmest month in the Southern Hemisphere.

Eating black-eyed peas, ham, and cabbage on New Year's Day brings good luck in the U.S.



What are BHA Technology Office Hours?

Office Hours is a monthly meeting hosted by the BHA technology team for behavioral health organizations and providers to:

- Receive consistent updates on changes and improvements to BHA-managed technology systems
- Surface and discuss technology-related questions with the BHA tech team
- Provide feedback and expertise to ongoing technology efforts
- Understand opportunities to further engage with the BHA technology team

Past Office Hours slides and recordings can be found on the [For Providers](#) page on the BHA website.



Past Office Hour Topics

- Project updates for initiatives like Behavioral Health Claims & Eligibility (BHC&E) and Modernizing CCAR/DACODS.
- Research and user testing findings
- Research and user testing opportunities
- Live user testing
- Training and provider onboarding updates
- Presentations from other BHA divisions (ex. BHA Programs)






Office Hours Housekeeping

What's on your mind? Drop topics in the chat for our Q&A later in the session!

- Submit a topic or question!
- Visit the provider page on the BHA website for Office Hours slides and recordings!
- Contact: cdhs_bha_provider_support@state.co.us with the subject line “Office Hours” if you have any questions!



Agenda

- **BHA Updates ~30 min**
 -  Training Schedule
 -  *Engagement Opportunity: BHA Website*
 -  *Project Update: Administrative Burden*
- **Community Q&A ~30 min**



BHA Updates



Training Schedule

DUI Training will occur every month on the second Tuesday. You are invited to register for any or all of the following Zoom meetings below.

- Feb 13, 2024, 10:00 AM
- Mar 12, 2024, 10:00 AM
- Apr 09, 2024, 10:00 AM
- May 14, 2024, 10:00 AM
- Jun 11, 2024, 10:00 AM

Register in advance for these meeting times:

https://us02web.zoom.us/meeting/register/tZArc-uspzw-tHdelv0yrlwyyhxkzDr9il_a5

DACODS Training will occur every month on the third Wednesday. You are invited to register for any or all of the following Zoom meetings below

- Jan 17, 2024, 10:00 AM
- Feb 21, 2024, 10:00 AM
- Mar 20, 2024, 10:00 AM
- Apr 17, 2024, 10:00 AM
- May 15, 2024, 10:00 AM
- Jun 19, 2024 10:00 AM

Register in advance for these meeting times:

<https://us02web.zoom.us/meeting/register/tZYtf-6tpzMtGNJ-WRXNVvihnSl5w6m0Xxw2E>





Participate in BHA website research!

What we're doing: Content overhaul of BHA website

Research goal: Learn how service providers use the BHA website and what they need from it

Your commitment: 45 minute interactive interview


What happens next: We'll share our learnings and use them to improve the structure and content on the BHA website

Interested in participating? Fill out this [form](#) and we'll be in touch!





Administrative Burden Project Updates

- We are hosting feedback share out sessions this week
 -  Final share out session is today at 4pm! Link in chat.
- Next step: forming work groups for updated data model & technology system selection
- If you have questions or additional feedback on this project, please contact megan.lenz@state.co.us



Community Q&A

What questions do you have for us?

We want to be thoughtful so we may follow up afterwards if we don't have answer or right people to address your question.



Office Hours 2024 Schedule

2nd Wednesday of every month

- February 14, 2024
- March 13, 2024
- April 10, 2024
- May 8 ,2024
- June 12, 2024
- July 10, 2024
- August 14, 2024
- September 11, 2024
- October 9, 2024
- November 13, 2024
- December 11, 2024

**What should we do
differently in 2024 for
Office Hours?**





Questions?

Contact Us At: cdhs_bha_provider_support@state.co.us

Central Registry: Report issues through the helpdesk [form](#)