



BHA Technology Office Hours

Wednesday July 10, 2024

THIS MEETING WILL BE RECORDED



COLORADO
Behavioral Health
Administration

Agenda

- **Technology Updates**

- Client Care Search
- Central Registry
- OwnPath

- **Community Discussion**

Chat us a
community
discussion
question!





Technology Updates

Client Care Search

What: A system where inpatient and residential behavioral health providers track their bed availability, and where care navigators can find information for client placements.

Who: Providers tracking beds and statewide care coordination staff.

Help Desk & Training

- For Client Care Search support, email cdhs_bha_provider_support@state.co.us monitored 8am-5pm, Monday-Friday. Please put “Client Care Search” in the subject line.
- We are always offering training and retraining for Client Care Search, please email the provider support email to schedule.

Recent Updates

- We are doing a rolling onboarding of BHA licensed / designated providers that have beds, and will be at data accuracy by August 1st.
- Looking at August to release the new user admin feature.

Key Resources

- [Client Care Search FAQs](#)
- [Training Slides](#)
- [User Guide](#)

Always linked to on the [BHA For Provider Page](#)

Central Registry

What: An automated system to admit and discharge Opioid Treatment Program clients.

Who: Users include OTP staff including admissions/intake, front desk, and data/technology teams.

Help Desk & Training

- For Central Registry support, email cdhs_bha_provider_support@state.co.us monitored 8am-5pm, Monday-Friday. Please put “Central Registry” in the subject line.
- We are always offering training and retraining for Central Registry, please email the provider support email to schedule.

Recent Updates

- BHA team in process of updating training materials and help desk processes.
- Looking at August to release the new user admin feature.

Key Resources

- [Central Registry Training Deck](#)
- [Central Registry User Guide](#)

Always linked to on the [BHA For Provider Page](#)

OwnPath

What: A provider directory of behavioral health providers across CO.

Who: People seeking mental health or substance use care and services for themselves or loved ones.

Help Desk

- For feedback or questions, email cdhs_bha_ownpath_team@state.co.us, monitored 8am-5pm, Monday-Friday.

Recent Updates

- Adding a new filter to search for DUI classes and services
- Prioritizing adding non-BHA regulated providers
- Coming up: A way for providers to update the information on their profile

Key Resources

- [OwnPath Care Directory](#)



Community Discussion



Future Office Hours

- Aug 14, 2024 1-2pm
- Sep 11, 2024 1-2pm
- Oct 9, 2024 1-2pm
- Nov 13, 2024 1-2pm
- Dec 11, 2024 1-2pm



Questions

Contact Us: cdhs_bha_provider_support@state.co.us

Visit the BHA website for more information!