BHA Technology Office Hours

Wednesday August 14, 2024

THIS MEETING WILL BE RECORDED

COLORADO
Behavioral Health
Administration

Agenda

- Technology Updates
  - Client Care Search
  - LADDERS
- Training Announcements
  - DACODS & DRS
- Ongoing Provider Research
- Community Discussion

Chat us a community discussion question!

Technology Updates

Client Care Search 💻

A system where inpatient and residential behavioral health providers track their bed availability, and where care navigators can find information for client placements. Client Care Search tool is defined by Colorado Revised Statute 27-60-104.5.

Recent Updates 🆕

- We will be running a pilot with 3-5 provider organizations in September testing out new care coordination features.

By the Numbers 📊

- Client Care Search live **~60 days**
- **76%** compliance with daily bed updates
- **85** provider locations

Key Links & Resources 🔗

- [Client Care Search Login](#)
- [Client Care Search Feedback Form](#)
- Questions? cdhs_bha_provider_support@state.co.us
- [Client Care Search Documentation](#)
  - [FAQs](#)
  - [Quick Start Slides](#)
  - [Training Guide](#)
  - [Training Video](#)

LADDERS 💻

The Behavioral Health Administration (BHA) manages behavioral health services for the State of Colorado through the Licensing and Designation Database and Electronic Records System, often referred to as "LADDERS."

Recent Updates 🆕

- We are conducting design research to document challenges and opportunities with the LADDERS system

- We will be conducting user feedback sessions the week of August 19th. If you're interested in given feedback on the LADDERS system, please sign up here.

Technology Trainings

Technology Trainings

TMS Trainings that are now available:

- Drug/Alcohol Coordinated Data System (DACODS) Trainings:
  - DACODS Admission (25:32 mins)
  - DACODS Search & Discharge (22:36 mins)
- DUI/DWAI Reporting System (DRS) Trainings:
  - DRS Admission without a court case (9:43 mins)
  - DRS Admission with a court case (10:47 mins)
  - DRS Reconcile (3:39 mins)
  - DRS Class Maintenance & Clinician Caseload Training (7:20 mins)

More TMS & CCAR trainings to come!

Reach out for 1:1 trainings

BHA Website - For Providers → ▶ YouTube →

Colorado Behavioral Health Administration
@coloradobehavioralhealthad6512 · 195 subscribers · 132 videos
Our mission is to co-create a people-first behavioral health system that meets the needs ...more
bha.colorado.gov
🔔 Subscribed ∨

Technology Trainings

PEAKPro trainings

- PEAKPro is the tool you will need to verify client Medicaid and income status, and/or get the required Medicaid or State ID needed for encounter reporting.
- Training has previously been instructor led over 3 sessions.
- We are currently moving training to a self paced course, which will take about 90 minutes to complete.
- We are currently in a limited pilot phase and will launch more broadly soon.
- New trainings are temporarily paused while we make this shift.

If you would like to enroll in future PEAKPro training, please reach out to your Organization Contact, or if you don't know who that is, please reach out to cdhs_peakpro@state.co.us

Ongoing Provider Research

BHA Research Participant Pool

Join the research pool by filling out a short form

By joining you are **only agreeing to receive email notifications of upcoming research projects**. You are not committing to participate in any research.

You can request to be deleted from this research pool at any time, for any reason, by emailing cdhs_bha_provider_support@state.co.us.

Please share this sign up form with others whom you think would be interested!

SCAN ME

Current Research - Reducing Admin Burden

We are currently looking for research participants who meet either one of the following criteria:

- Providers who do not use a EHR or EMR system and manually enter data into CCAR or DACODS

  OR

- EHR or EMR vendors

Please email cdhs_bha_provider_support@state.co.us and indicate you interest in participating in this current round of research

Community Discussion

Future Office Hours

- Sep 11, 2024 1-2pm
- Oct 9, 2024 1-2pm
- Nov 13, 2024 1-2pm
- Dec 11, 2024 1-2pm

Questions

Contact Us: cdhs_bha_provider_support@state.co.us

Visit the BHA website for more information!