







# State of Colorado Behavioral Health Administration

Behavioral Health Administrative Services Organization (BHASO) Planning

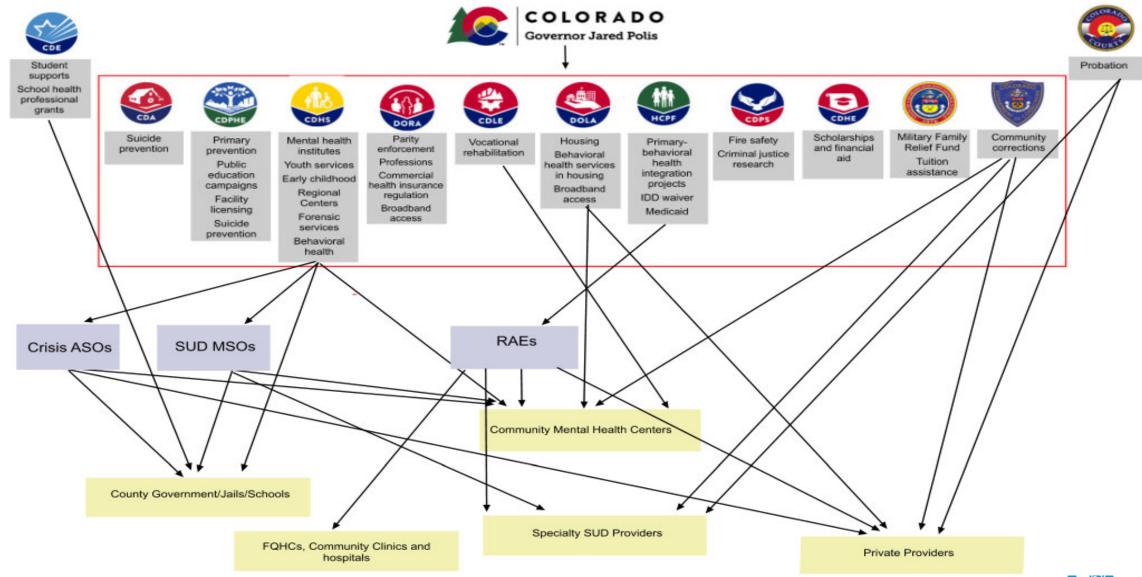
> BHAAC Meeting November 30, 2022



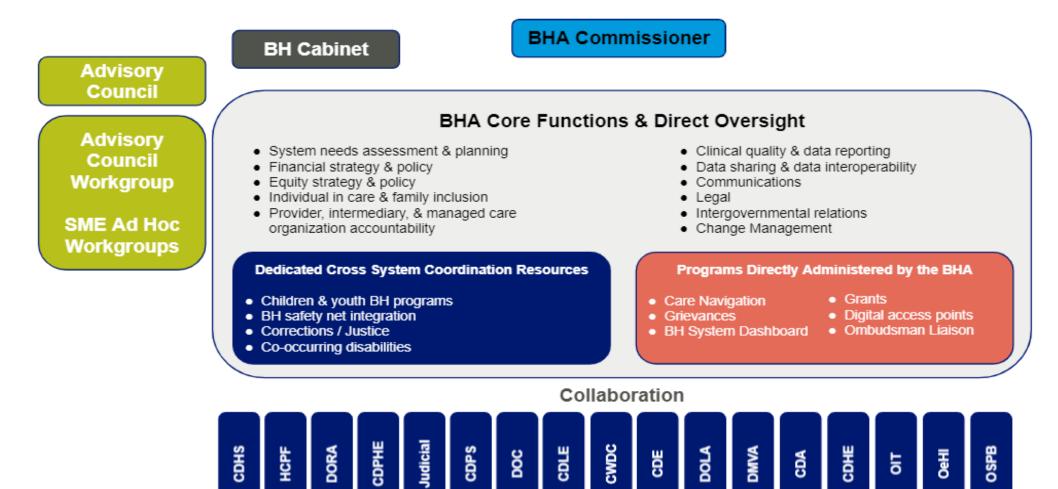


**COLORADO** Behavioral Health Administration

### The current system is convoluted.



## The BHA Model



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# Impact at the system level

- Lack of a shared vision for behavioral health with multiple separate and disconnected strategies
- Fragmented and uncoordinated funding strategies and priorities
- Duplication of processes:
  - Provider networks
  - Standards
  - Payment models
  - Licensure/Designation
  - Regulatory requirements and administrative expectations
  - Data measures/reporting
- Disparate accountability
- Lack of transparency



- A shared vision for behavioral health with a clear and coordinated strategy cross payer and cross-sector
- Planned, strategic funding for a future state of behavioral health with maximized federal dollars
- Streamlined processes:
  - Provider networks
  - Standards
  - Payment models
  - Licensure/Designation
  - Regulatory requirements and administrative expectations
  - Data measures/reporting
- Clear accountability
- Public transparency





## Impact at the individual level

### We believe in and advocate for all people in Colorado having:

- Comprehensive, effective, and equitable care across their lifespan
- Preventive and responsive supports whether they are the recipient of care or a caregiver - that are reflective of their needs as they evolve over time
- Clear guidance on how to access care when, where, and how they need it
- Trauma-informed and culturally and linguistically responsive care
- Affordable access to high-quality behavioral health services outside of emergent care or the criminal justice system
- Interactions with a behavioral health workforce dedicated to the transformation of mental health service delivery practiced with cultural humility

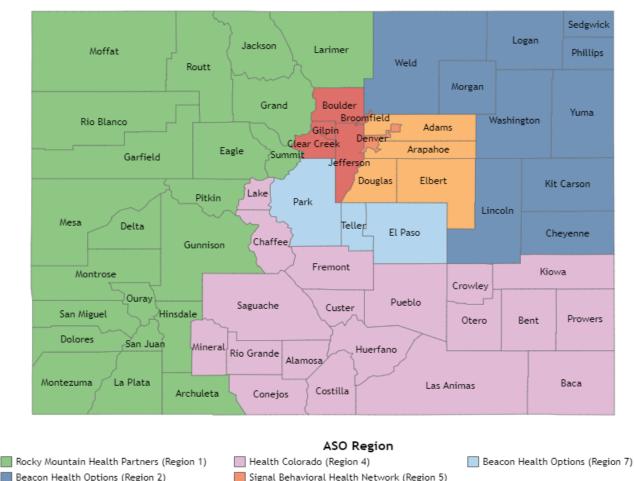


### **Current Crisis ASO Role and Regions**

### Role of the ASO

- Contact for crisis services
  - Crisis line
  - Crisis evaluation centers
  - Mobile crisis
  - Follow-up
- Create a network of crisis providers across region
- Monitor provider performance
- Collect and report data to BHA on crisis services and outcomes

### 4 ASOs currently contracted with BHA within 7 regions



Signal Behavioral Health Network (Region 6)

Signal Behavioral Health Network (Region 3)

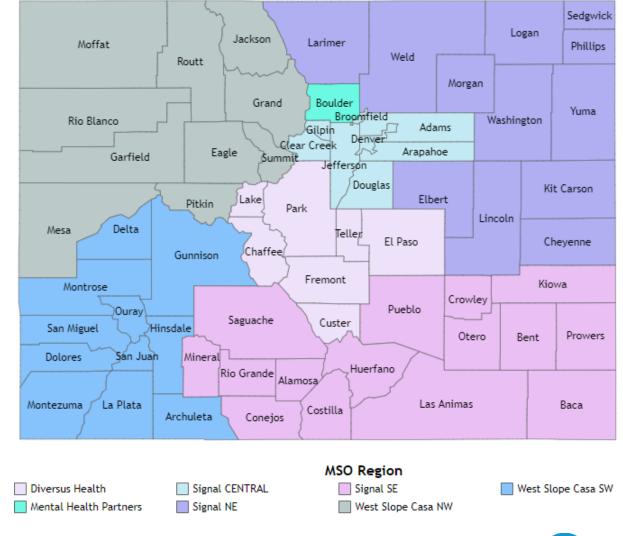


### Current MSO Regions & Role

- Contract for SAMHSA block grant SUD services & other SUD funding
  - Withdrawal management
  - Outpatient & IOP
  - Residential
  - Psychiatric medication & MAT
  - Specialized services
  - Recovery supports
  - Priority populations
  - Prevention/Early Intervention
- Create a network of specialty SUD providers for each region
  - Some are also Medicaid providers
  - Some are NOT Medicaid providers
- Monitoring provider performance
- Management of state, county and judicial district funding
- Data collection and reporting

4 MSOs currently contract with BHA within 7 regions

#### Different regions from RAEs and ASOs



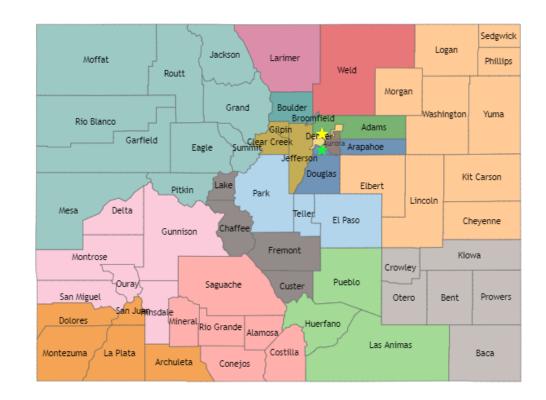


### **BHA CMHC Contacts**

- Contracts with CMHCs include:
  - Inpatient services
  - **Outpatient** services •
    - Includes intensive care such as dialectical behavior therapy, assertive community treatment
  - Partial hospitalization
  - **Emergency** services
  - Consultation and educational services •



- Competency evaluation
- Transitions in care from Mental Health Hospitals
- Additional Specialty Grants





Denver-metro Area

an Pacific Development Center

Servicios de la Raza







### In accordance with state statute, the BHASOs will:

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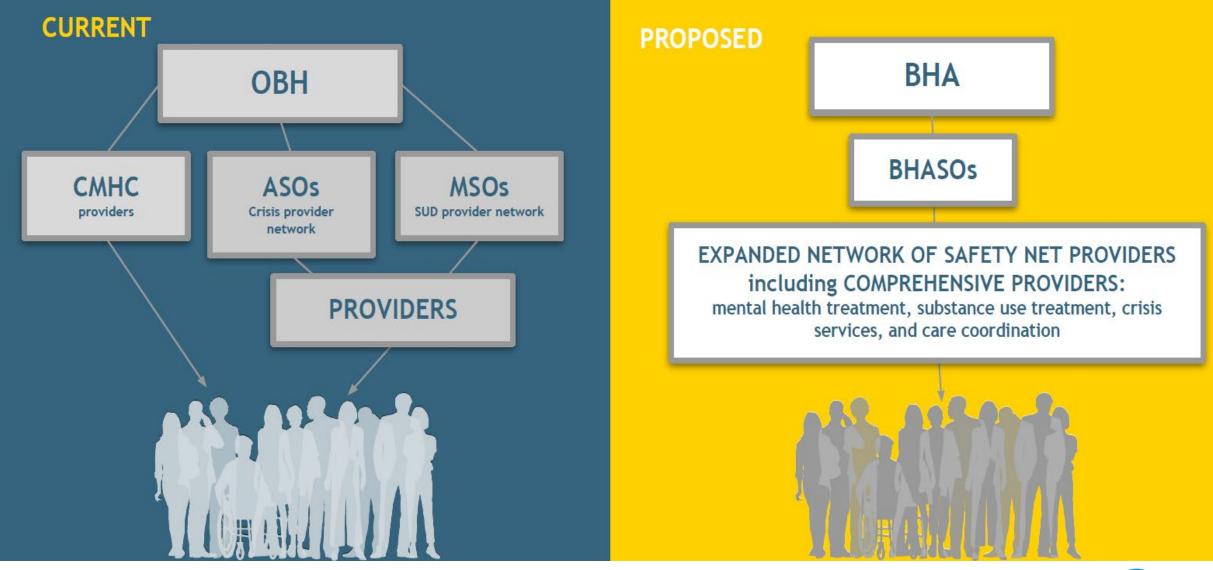
Help individuals and families initiate behavioral health care and ensure timely access to service Provide a continuum of behavioral health safety net services and care coordination

2

Consolidate substance use disorder Managed Service Organization and crisis services Administrative Service Organization structures and will include services offered by Community Mental Health Centers

4 Interface and align with the Regional Accountable Entities that manage services and provide care coordination for Medicaid members

### **BHASO's to Streamline Regional Services and Support**





### Behavioral Health Administrative Services Organization Background & Overview

- The BHASOs must be established no later than July 1, 2024
- BHASOs will operate on a regional basis as determined by the BHA
- Entities will participate in a competitive process (RFP) to become a BHASO
- Advisory Councils will provide diverse community input on the challenges and gaps in the BH system as well as input on solutions and strategic planning

### Behavioral Health Administration Framework





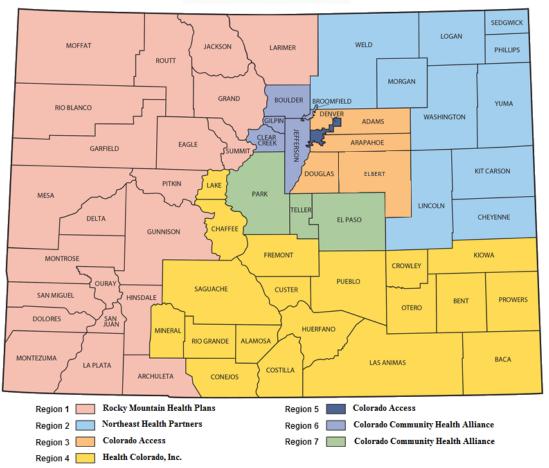
### BHASO Plan Development & Implementation Timeline



### Role of RAE (Regional Accountable Entity)

- BHA works in close collaboration with Health Care Policy and Financing (HCPF) on behavioral health benefit design and implementation.
- The RAEs are a key partner for HCPF in implementing the Medicaid benefit for both physical and behavioral health services.
- 7 RAE Regions
- RAEs provide:
  - Contracting with providers to ensure access regionally
  - Supporting specific service needs by region
  - Payment for BH services which includes review of services and authorization for members to receive specific services
  - Monitoring of quality and key performance goals
- RAE is responsible for care coordination for the Medicaid Member (physical and behavioral health)
  - RAEs can and do delegate care coordination to providers







### Next Steps

- Maintain focus on a person-centered approach
- BHA and HMA will continue to work together to develop BHASO Implementation Plan
- BHA will seek feedback on design elements from BHAAC
- Determine subcommittee structure to support BHASO design



# Thank you.

bha.colorado.gov@BHAConnectf in y



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Administration